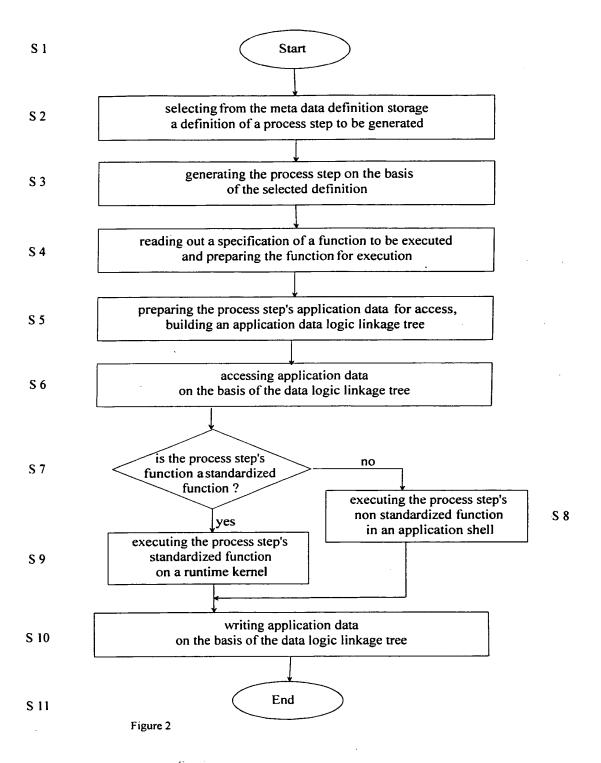


Figure 1



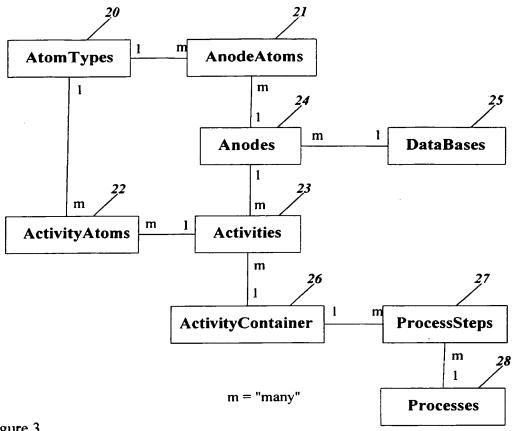


Figure 3

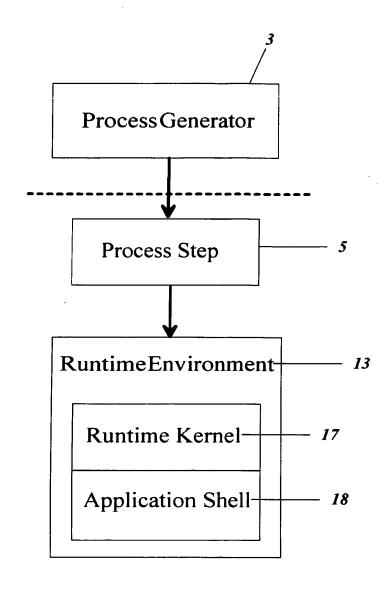
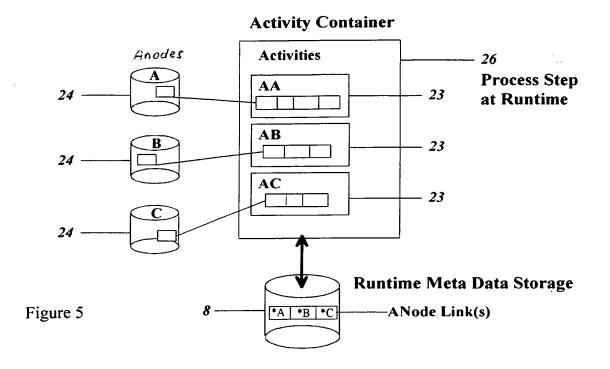
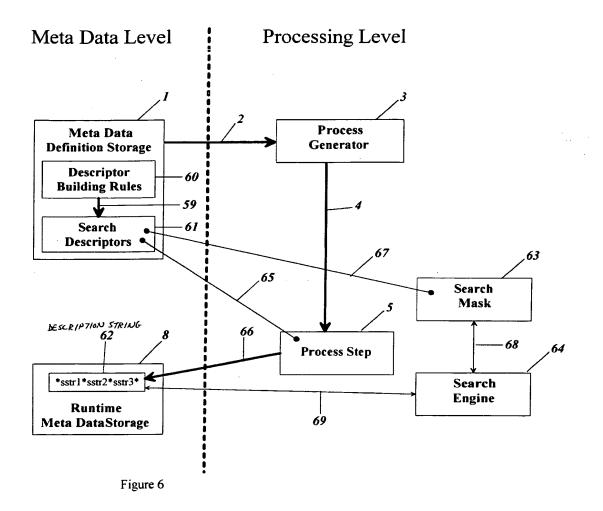
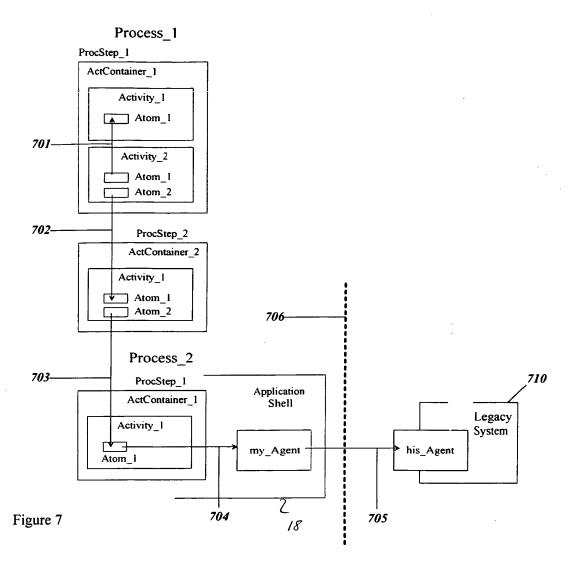


Figure 4







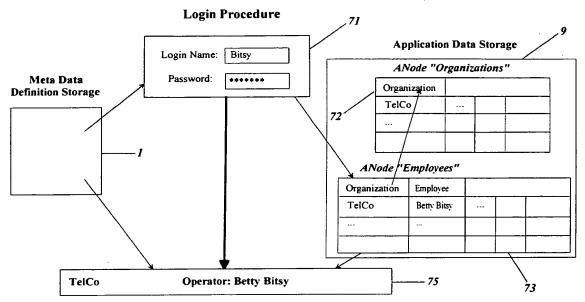
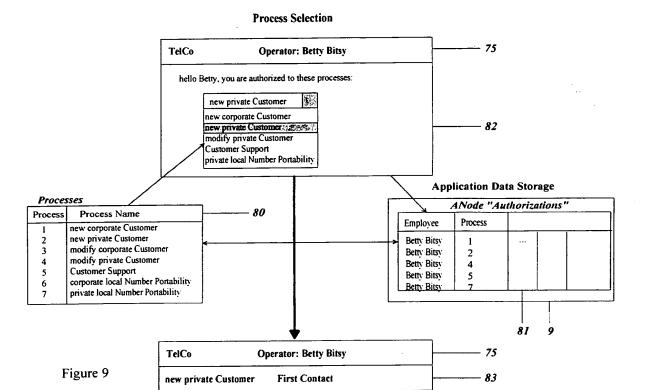
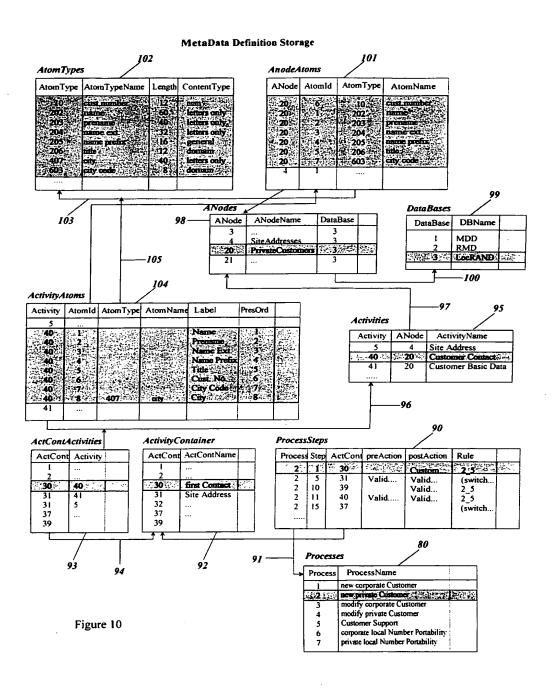


Figure 8





		/	75
TelCo	Operator: Betty Bits	sy	<i>83</i>
new private Custon	ner First Contact]20
Customer Contact			
name Tester	prename Ted	name ext.	
name prefix	title M.Sc.	cust. no.	
city code 089	city Munich		
Ok Cancel		Help	

Figure 11

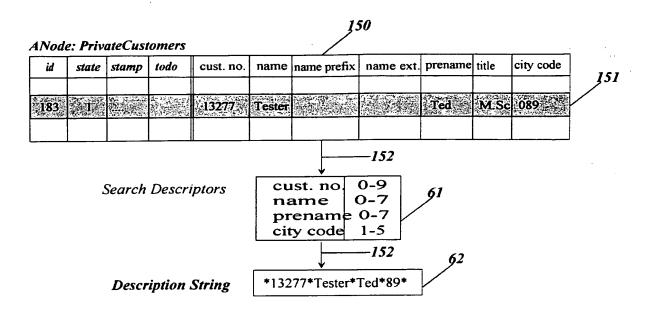


Figure 12